

Updated July 24<sup>th</sup>, 2025  
Terms & Conditions

## 1. General Provisions

1.1. King Trading, herein referred to as "the Company," operates as a clothing manufacturer, producing samples and bulk purchase orders ("POs") exclusively upon request. The Company does not sell clothing or fabrics at retail or wholesale.

1.2. The Company operates on an 'ex-factory' basis, where the buyer assumes responsibility for inspecting items before dispatch. Refunds will only be considered in cases where manifest defects are obviously different from the approved samples or the requested ready-to-order design and are reported within seven (7) days of receipt.

1.3. The Company, in its commitment to delivering high-quality products, may, upon mutual written agreement, assist with independent quality control measures.

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## 2. Pricing

2.1. The Company shall provide only estimated pricing for custom client designs until the client approves their samples. Upon the client's approval of the provided specification sheets, the Company shall issue fixed wholesale pricing, which shall remain valid for three (3) months.

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## 3. Sampling

3.1. Payment for sample invoices must be rendered in full to the Company's designated PayPal account and is deemed non-refundable.

3.2. While the Company endeavours to meet buyer specifications for samples, it cannot guarantee the fulfilment of all expectations. Video callbacks can be arranged before sample dispatch upon request.

3.3. Patterns and grades adhere to the Company's international sizing standards. Buyers are advised to consult the **size chart** on the Company's website to ensure compatibility with their target market.

3.4. The Company retains digital patterns within its system unless agreed otherwise in writing prior to sample production.

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## **4. Production**

4.1. Bulk order production commences upon receipt of 50% of the invoice value.

4.2. The Company does not provide pre-production samples ("PPS") but furnishes production samples ("PS") derived from the bulk order. The Company shall not be held liable for remakes or credit notes in the event of post-approval issues. Production shall adhere to the specifications outlined in the approved samples. Manufacturing tolerances apply to all items and may vary depending on the style specifications.

4.3. Fabrics displayed on the Company's website are imported tax-free. If the buyer requests fabrics to be imported, these fabrics must be fully utilized in the buyer's bulk PO and dispatched to an overseas address as clothing using the Company's export documentation.

4.4. Once the buyer has paid a deposit or full payment for fabrics or accessories to be imported, they cannot be cancelled.

4.5. By law, requested imported fabrics cannot be transferred or sold locally to preserve the Company's tax-free license.

4.6. Estimated delivery dates for orders using imported fabrics are subject to supplier and freight company schedules. The Company shall not be held liable for delays resulting from suppliers, freight forwarders, customs clearance, supply chain disruptions, civil unrest, natural disasters, or armed conflict.

4.7. The Company disclaims liability for colour bleeding, transfer, or fading. Buyers are advised not to mix light and dark colours, particularly black and white. No absolute colour fastness is guaranteed.

4.8 All orders must be dispatched to overseas destinations within three (3) months of the deposit date unless otherwise agreed in writing.

4.9. A variance of  $\pm 3\%$  in the quantity of goods delivered compared to the purchase order is considered acceptable.

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## **5. Accessories**

5.1. Requests for branding or imported accessories are subject to minimum order quantities ("MOQs"), typically set at 1,000 pieces per size, colour, and dimension. Once any purchase order has been dispatched, any remaining accessories paid for by the buyer may be shipped upon request, with all associated courier or cargo costs borne by the buyer.

5.2. The Company shall retain accessories in stock for up to six (6) months following the export of the bulk order. Beyond this period, the Company bears no responsibility for unused accessories.

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## **6. Deliveries**

6.1. Goods shall be dispatched to the buyer's requested destination upon settlement of all outstanding payments.

6.2. The buyer shall bear the costs of courier or cargo. Goods will only be dispatched upon receipt of payment.

6.3. Utilising the Company's courier account entails acceptance of non-negotiable prices, which must be settled in full. Alternatively, buyers may opt to use their own courier accounts.

6.4. The Company shall provide reasonable assistance in the event of damage or loss during delivery, typically facilitated through DHL or FedEx. This assistance includes supporting the buyer in initiating and processing claims with the courier. However, the Company assumes no liability for such claims.

6.5. The buyer is solely responsible for all duties, import taxes, customs clearance charges, and any other government-imposed fees that may apply upon arrival of the goods in the destination country.

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## **Acknowledgement and Acceptance of Terms**

By signing below, I confirm that I have read, understood, and agreed to the Terms and Conditions set forth above by King Trading. This includes my responsibility to inspect all goods prior to dispatch and to report any qualifying defects that clearly deviate from the approved samples or requested ready-to-order design within seven (7) days of receipt.

I further acknowledge that all transactions are conducted on an 'ex-factory' basis and that no refunds or credits shall be issued unless these specific conditions are met.

**Full Name:**

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**Company Name / Brand:**

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**Registered Address:**

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**Your Status (e.g., Owner, Employee, etc.):**

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**Signature (I accept the terms and conditions):**

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**Date:** .....